



## REFUND AND EXCHANGE POLICY

Version 1.1 - January 2018

### **Refund and Exchange Policy**

Customer Satisfaction is extremely important to Payar Limited, its Franchise and Merchant Partners.

Payar Limited and its Franchise Partners are in the business of facilitating a commercial transaction between the consumer and the Merchant Partner through the toodle App.

In case of issues with the Service facilitated through the toodle App please visit the concerned Merchant Partner's dedicated page on our website to learn about the Refund and Exchange Policy applicable.

### **Local Contact Information**

If there are further questions about the Refund and Exchange Policy please contact your local toodle representative; please visit the Franchise Partner's section on our website for contact details.

### **Global Contact Information**

Questions of a global nature should be addressed to:

The Directors  
Payar Limited  
4th Floor Imperial House  
15 Kingsway  
London  
United Kingdom  
WC2B 6UN